“With a life full of obstacles, it is nice to know that I have a partner in the disabilities office to help remove them.”

Ernest Landy, a human resource management major

“In my experience, I see people with disabilities, perhaps more than any other group, possess attributes that help them adjust on a daily basis because they must think creatively about how to solve problems and accomplish tasks. Students with disabilities are one of UTSA’s greatest assets.”

Dianne P. Hengst, Director of Disability Services

“Disability is an aspect of human experience that crosses all boundaries of race, class and gender, and it leaves a trail in all societies, everywhere.

Contact Us:
Multidisciplinary Studies Building,
Room 2.03.18 (Main Campus)
Buena Vista Building,
Room 1.302 (Downtown Campus)
Voice: (210) 458-4157 (Main),
(210) 458-2945 (Downtown)
Fax: (210) 458-4980 (Main),
(210) 458-2949 (Downtown)
Videophone: (210) 591-7318

utsa.edu/disability
Students must display a state-issued disabled license plate or placard/hangtag and the appropriate UTSA student permit to park in a disabled space on campus. Accessible shuttle buses make scheduled runs to and from neighboring off-campus apartments. For more information, contact Parking and Transportation Services at (210) 458-7275.

Parking & Shuttle Bus Service:

Disability is Part of Our Diversity
Disability Services at UTSA is committed to the full inclusion of students with disabilities in the university community. The office demonstrates it is committed to diversity and accessibility as well as informed and active citizenship by employing exemplary practices in disability counseling, assistive technology, alternative media, reasonable accommodations and by sharing disability-related information.

Registration and Accommodation Procedures
Disability Services collaborates with students with documented disabilities and university officials to provide reasonable accommodations, auxiliary aids and support services that are individualized and based upon disability documentation, functional limitations and an assessment of needs. The registration and accommodation process is as follows:

1. Each student applying for disability services must be admitted to the university following guidelines stipulated by the UTSA admission process.
2. Each student requesting accommodations at UTSA must provide Disability Services with appropriate documentation that stipulates a specific diagnosis and the functional limitations of a disability covered under the Americans with Disabilities Act. The documents must meet the university’s disability documentation guidelines.
3. Once the student’s documentation has been received by the office, it will go before the Documentation Review Committee (DRC), where a student’s eligibility for services will be determined. Submission of documentation does not guarantee accommodations.
4. Once the student has met all of the documentation requirements, he or she will meet with a Disability Services counselor, register for services and discuss appropriate accommodations.
5. Students must request accommodations each semester, at which time the office will generate letters to the appropriate faculty and/or staff. Accommodations are not put in place until the student hand-delivers the appropriate accommodation letters to faculty and/or staff.

Note: Students can obtain specific information related to the registration process and documentation requirements by calling (210) 458-4157 or by visiting our website at utsa.edu/disability.

Services/Accommodations/Programs
- Disability counseling and referral
- Absence and/or tardiness leniency
- Volunteer note-taker
- Audio taping
- Adaptive seating/configurations
- Preferential classroom seating
- Assistive listening devices (FM systems)
- Sign language interpreters/captioning
- Alternate formats (e-text)
- Use of assistive technology on campus
- Extended time for exams
- Reduced-distraction environment for exams
- CCTV or enlarged print
- Use of computer during exams
- Exam accommodations (reader/scribes)
- Interfacing with outside agencies (e.g., ETS, DARS, VA)
- Access to internship- and career-opportunity programs
- Disability and diversity awareness programs

College and Self Advocacy
College life poses different challenges for students with disabilities. The expectations of college students are that they will assume responsibilities for meeting all of their class requirements. Students must learn to advocate for themselves and become adept at understanding their strengths, weaknesses, needs and preferences. These are just some of the steps for students with disabilities to be successful in the college environment:

- Plan
- Seek out support services
- Communicate with everyone
- Research classes ahead of time
- Set realistic educational goals
- Set realistic class schedules
- Become familiar with your degree requirements
- Get involved in your school

Campus Housing:
UTSA offers accessible campus housing both in apartment-style and residence hall settings. For more information, call the Office of Housing and Resident Life at (210) 458-6200 or visit utsa.edu/students/housing.